



Journey to Social Inclusion (J2SI) is an innovative and evidence-backed Housing First program that is proven by research to reduce homelessness by providing housing and three years of support to eligible people who have a history of chronic homelessness.

OUTCOMES AS A RESULT OF J2SI PROGRAM

FOR PARTICIPANTS

- Two, three and four years after starting with the J2SI program, 90% of participants maintained stable housing².
- On average participants' nights spent in hospital reduced by 49%².
- Depression, anxiety and stress levels fell by 30% and overall mental health satisfaction increased by 23%³.
- Participants able to work and looking for work increased by 67%³.

FOR GOVERNMENT¹.

- J2SI created benefits of \$2.20 for every \$1 spent on the program
- \$14.6m improvement in the value of clients' quality of life
- Per client net benefit of \$350k
- Net Present Value of \$18.7 million includes avoided costs of:
 - \$8.8m from reduced use of homelessness services
 - \$4.5m from reduced days in custody
 - \$3.6m from reduced use of clinical mental health services

FOR COMMUNITY

J2SI reduces a person's use of government-funded health, homelessness and justice systems by empowering them to be economically and personally self-reliant and experience better health. The program addresses the key needs of those experiencing long-term, chronic homelessness and supported the majority into permanent, stable housing.

FIVE KEY ELEMENTS OF JOURNEY TO SOCIAL INCLUSION (J2SI)

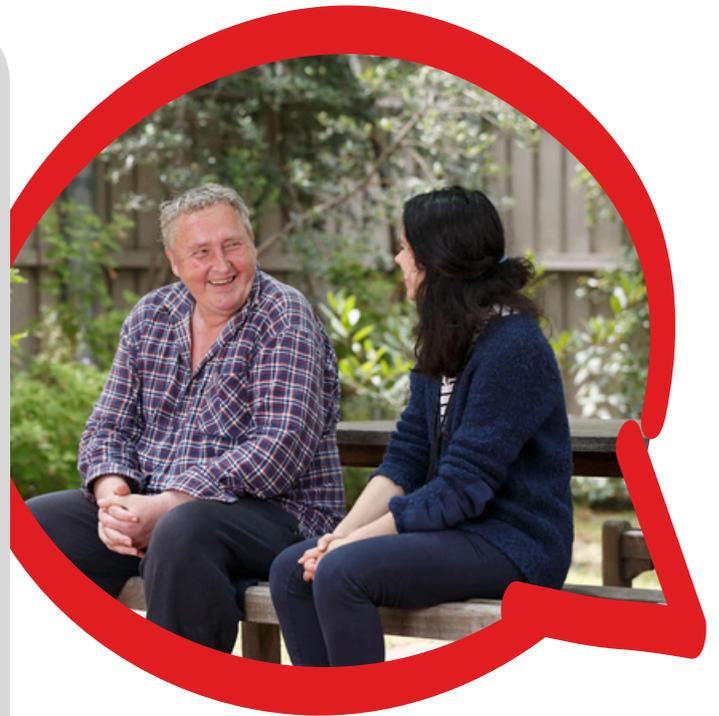
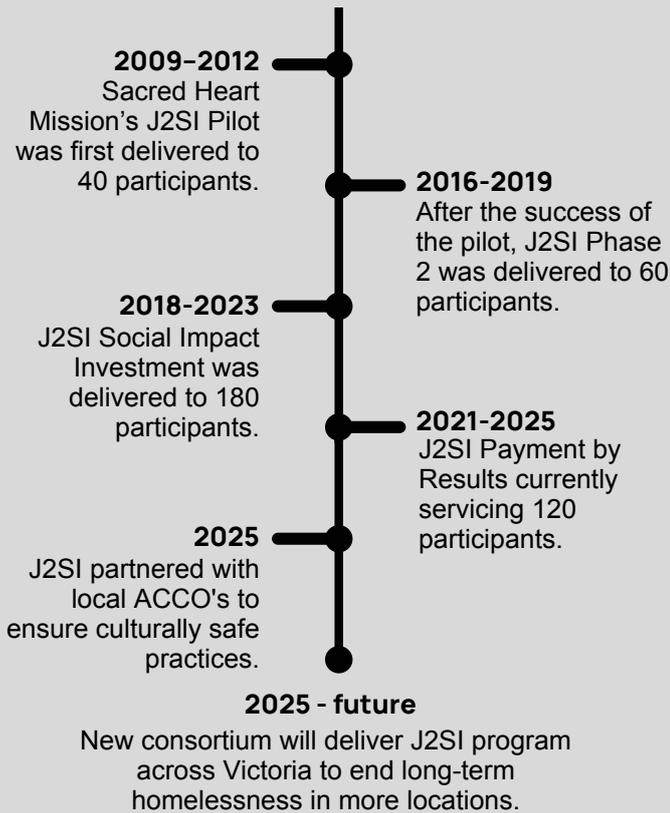
1. Assertive case management and service coordination
2. Rapid access to housing and support to maintain tenancy
3. Trauma-informed care in recognition of the events that have shaped people's lives
4. Progressive skills development for social and economic inclusion
5. The capacity for self-management and independent living



Footnotes:

1. Results and outcomes referenced from KPMG, Journey to Social Inclusion Program: Partnerships Addressing Disadvantage Final Evaluation Summary Report, Department of Treasury and Finance, 2024. For more information and to view full report, visit: <https://www.dtf.vic.gov.au/partnerships-addressing-disadvantage/investments-underway>
2. Journey to Social Inclusion (J2SI) program continues to provide strong housing and health outcomes for participants, Media Release, Sacred Heart Mission, December 2024. visit: <https://www.sacredheartmission.org/media-release/j2si-program-continues-to-provide-strong-housing-and-health-outcomes/>
3. Seivwright, A., Callis, Z., Thielking, M., & Flatau, P. (2020). Chronic Homelessness in Melbourne: Third Year Outcomes of Journey to Social Inclusion Phase 2 Study Participants. St Kilda, VIC: Sacred Heart Mission. DOI 10.25916/5ee6e3e9c2b35

TIMELINE OF J2SI PROGRAM



FUNDING MECHANISMS

Service delivery over time has been funded through philanthropy, self-funding and Social Impact Investment (SII, 2018-2023) and Payment by Results (PbR, 2021-2025) outcome payment contracts with the Department of Families, Fairness and Housing (DFFH).

At each stage, J2SI has partnered with other service providers and displayed innovation in service delivery, housing access and funding structures. This enables government payments based on agreed social outcomes, such as people staying housed and lowered use of healthcare services. This is a significantly lower cost structure than traditional Social Impact Bonds, thus optimizing cost benefits to government and increased positive outcomes for J2SI clients.

The soundness of this financing structure as a sustainable funding model for J2SI is due to the program's capacity to deliver outcomes that successfully break the cycle of homelessness and disadvantage for individuals and families.

THE FUTURE OF J2SI

We are excited to announce our next stage for J2SI aimed at creating lasting change across Victoria. With a strong consortium dedicated to addressing homelessness in our communities.



Working with Homes Victoria - Sacred Heart Mission, The Salvation Army, Uniting Vic/Tas and VincentCare Victoria will support hundreds of Victorians experiencing chronic homelessness.



By engaging with local Aboriginal Community Controlled Organisations (ACCOs), including Victorian Aboriginal Community Services Association Limited, Wathaurong Aboriginal Co-operative, Ballarat and District Aboriginal Co-operative and Ngwala Willumbong Aboriginal Corporation. Together, we are working hand-in-hand to ensure our policies, practices, workplaces and services are culturally safe for Aboriginal and Torres Strait Islander people.

Join us to transform lives, strengthen our communities and break the cycle of chronic homelessness across Australia.

For enquiries about J2SI please contact

Garry Bourke

**Manager, Evaluation and Learning Centre (ELC)
Client services, Sacred Heart Mission**

Email: gbourke@sacredheartmission.org

Phone: 0456 650 130

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our website.**

